



# OPERATIONAL TECHNOLOGY DISASTER RECOVERY SERVICES

*Restore systems in minutes, not hours.*

**Does your site need assistance in minimizing your downtime when a disaster happens?**

Utilizing the latest technology in backup and recovery, Interstates provides a complete managed solution for protecting physical and virtual environments. You'll have minimal downtime through our fast recovery capabilities to multiple hardware platforms. Off-site replication of backups is available to meet cybersecurity compliance.



## Features

Broad platform support (physical and virtual) | Reduced Recovery Time Objective (RTO) and Recovery Point Objective (RPO) | Bare metal recovery and instant recovery | Data encryption (backups and replication) | WAN-optimized replication for non-intrusive network communications



# WHY CHOOSE OUR DISASTER RECOVERY SERVICES?



## Monitoring of Software/Appliance

We will perform backup health checks weekly in addition to automated alerting. Interstates will work to resolve any backup issues and provide root cause analysis.



## 24/7 Support with Global Operations

We will provide 24/7 support service for critical issues throughout the duration of the support contract through our Global Operations Team. This support enables site personnel to quickly receive support assistance as needed.



## Backup/Recovery Assistance

Interstates will work with the site to add additional clients to the system for backups and maintenance of backup schedules. Interstates will perform and/or assist with backup/recovery as needed and provide necessary training and documentation around backup/recovery processes.



## Backup Validation

Monthly restores will be performed in an isolated environment, ensuring backup integrity without impacting production systems.

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## Interested in Learning More?

If you're ready to get started or need more information, contact [OTIS@interstates.com](mailto:OTIS@interstates.com)