OPERATIONAL TECHNOLOGY
NETWORK SUPPORT SERVICES

Enhance Performance, Increase Security and Create Resilience

In the event of a failure, are you ready?

With multiple network-certified professionals, Interstates provides an array of network design and support options to enhance performance, increase security and create resilience. We understand the complex vendor requirements from Rockwell, Honeywell, and others who require specific configurations for networking controls equipment. Near real-time network monitoring and routine backups assure sites that their network can be recovered quickly in the event of failure. Interstates' 24/7 support quickly connects your site directly with Interstates personnel.

Explore our different network support options – listed on page 2.

NETWORK SUPPORT OPTIONS

	NETWORK MONITOR ONLY	FULL NETWORK
Client Access Portal	included	included
Near Real-Time Monitoring	included	included
IOS/Firmware Review	included	included
Daily Configuration Backups	included	included
Configuration Change Control	included	included
Troubleshoot/Root Cause Analysis	not included	included
24/7 Support	not included	included
Alerting/Notifications	standard	standard + custom
Training	OPL training only	OPL training + 1-on-1 training
IP Address Management (optional)	Starts at $750 for 500 IP addresses (annually)	
Network Map (optional)	$820 - (one time setup fee)	
One Time Setup Fee	$150 per device	included
Configuration Change Control	request for pricing	

Get Started Today

To talk to one of our experts, contact OTIS@interstates.com